

Dear Parents & Carers,

Following on from our previous letter, we are delighted to be providing the school lunches at St Peter's and St Nicolas' & St Mary's from September 2024.

We are busy completing all of the work necessary to provide our reliable and high quality lunch service in both schools from the start of the new academic year; and we now require you to get ready for this too.

What do I need to do now?

As soon as possible, please take 5 minutes to register with us by completing the following steps:

- 1. Click here to access our online booking system.
- 2. Enter all of the information required, for your yourself and your child, to complete your registration (taking care to include any dietary needs accurately).

Do I have to register an account?

Yes. Even if you are not expecting your child to receive school lunches on a regular basis next academic year, there may be times we need to provide them with a meal (for example, if they forget their lunch, or on a census day). In order to ensure we can do this safely; you need to register an account, which captures all of your child's individual dietary needs (or confirm that there are none).

What happens next and how do I book my child's lunches?

If your child(ren) will be in:

- Reception, Year 1 or Year 2: We will automatically load your child's UIFSM booking onto your
 online booking account during the school summer holidays. There will be no charge for this and,
 once you have registered your online account, you are not required to do anything else. You will
 receive email confirmation once this is complete.
- Year 3, Year 4, Year 5 or Year 6: You will be able to start making bookings for next academic year
 via our online booking system from mid-July. We will email all registered parents to notify you
 when online booking opens. Please add a default Payment Card to your account now, so that you
 are ready to book once this is available.

What if I need help registering my account or have questions?

If you have any queries about service, or require support using our online booking system, please simply get in touch and we'd be delighted to help. Our office is open 9am-5pm each weekday and we can be contacted via phone (on 01444 715268) or email (enquiries@gocatering.co.uk).

Kind regards,
Alistair Eagle
Commercial Director