



St Nicolas and St Mary Church of England Voluntary Aided Primary School

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Dear Parents/Carers

Department for Education's (DFE) offer to increase mobile data allowances

The DFE has set up a scheme to temporarily increase data allowances for mobile phone users on certain networks if their face-to-face education is disrupted.

Who can get help?

This scheme is open to children who:

- don't have access to a [fixed broadband connection](#) at home
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

Children with access to a mobile phone on one of the following networks might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile

Other providers may join the scheme at a later stage.

What are the details?

You can see the details of the scheme for each of the above networks by following this [link](#):

How do I apply?

To request extra mobile data for your child, we will need to collect the following information from you:

- account holder's name
- mobile number (a number beginning with '07')
- mobile network (Most smartphones display the name of the network on the top right or left of the screen).
- whether you pay monthly or pay as you go (if you top up your credit at a shop, you're likely to be a Pay-as-you-go customer. If you have a monthly direct debit, you probably have a contract.)

Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.
If the account holder wants to receive some written information first, you can send them a link to our [privacy information](#).

What to do next?

If your child is eligible and you would like us to apply on your behalf please provide the necessary information by completing the survey below. You will need to confirm that you've read the above privacy policy.

https://docs.google.com/forms/d/e/1FAIpQLSeI642h4a9-tp4iklO5ZRvuoEWJpO2sHO2bTu48fhTkem-EeQ/viewform?usp=sf_link

If your child is in receipt of free school meals or pupil premium, is not attending school every day and you do not have any access to the internet at all from home please get in contact with the school.

Best wishes

Andy Lincoln

Headteacher